



Capability Statement

Service Capability and Capacity

Kaizen Enterprises d/b/a SKRUBBA Cleaning and Janitorial Services was established by Amanda Cooper, Chief Operating Officer, in January of 2015 to provide commercial, residential and turnkey cleaning/janitorial services. As a minority, woman-owned small business, the firm's staff is comprised of service oriented professionals with diverse hospitality and multi-family management experience. The principals of the organization collectively have over 25 years of experience in providing cleaning and facilities support services to many clients throughout Atlanta. Our company highlights include:

Company Highlights

- Proven project with successful outcomes and satisfied customers.
- Years of experience meeting client's expectations.
- Experience ranging from property management services to commercial janitorial cleaning services. Our client base and services offered includes facilities management and janitorial services for entities such as Inspire Communities Nationwide, Peachtree State, and Kreative Kustom Kandles.

Service Capabilities:

- Full Service Janitorial
- Restroom Cleaning
- Turnkey Cleaning
- 24/7 Emergency Cleaning
- Green Cleaning
- Carpet Cleaning
- Window Cleaning
- Construction Cleaning
- Office Cleaning
- Construction Clean Up
- Floor Maintenance
- Medical Facility Housekeeping
- Residential Express Cleaning

Expertise:

An Excellent Service Provider

We don't just talk about teaming; we practice it on each and every one of our contracts. By leveraging our subcontracting relationships, we offer the best cost-savings solution, lower overhead cost, a flexible workforce that offers high-quality results.

Pro-active Response Team

Our pro-active response is standard fare on our contracts. It includes monthly quality and condition walk-through inspections of the facilities. During this management inspection, our Project Manager will discuss concerns from the occupant population (if allowed by the customer), perform a condition inspection of the facility, and order remedial actions taken to correct deficiencies.

System Thinking

We perform system thinking on each and every contract. System thinking is a thought process whereby we think of the entire facility as one system.

Our primary purpose as your next janitorial contractor will be to provide tenant satisfaction, ensure cleanliness at all times, and to do our best to extend the life expectancy of the customer's equipment through preventive and predictive maintenance programs. The best way to achieve our purpose is to integrate "system thinking" into our overall cleaning program to ensure the tenants will be satisfied with their workplace.

Employee Training

In addition to training our staff initial training, KELSCJS offers ongoing training to ensure compliance with health, safety and injury prevention. Our ongoing training program emphasizes:

General safety rules that each employee is required to follow, regardless of work assignments.

- Janitorial safety rules
- Equipment operation and maintenance manuals, product information, MSDS records, safety manuals, standards, and training instruction for specialized operations maintained at work locations for reference.
- Safety inspections and compliance with standards tools to report and evaluate safety performance activities.
- Policies, guidelines and appropriate actions to be taken when workers are discovered not following safety procedures to minimize risks.
- • KELSCJS's "Green Cleaning" policy goals to minimize the exterior's impact on the environment and to emphasize and practice sustainable, environmentally safe, low-impact cleaning chemicals and practices.

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NAICS Codes:

561720 Janitorial(Primary NAICS Code)

238990 Construction Clean services

561210 Facilities Support Services

561740 Carpet Cleaning

Certifications:

WBE- Certification preparation is currently in process.

MBE- Certification preparation is currently in process.